

City of Belleville

Report No: MBECS-2025-13

Meeting Date: June 09, 2025



To: Mayor and Members of Council
Department: Corporate Services
Staff Contact: Aggie Hill, Manager, By-Law Enforcement

Subject: Extension of the By-law Review Ad Hoc Committee Term

Recommendation:

That, pursuant to the Manager of By-law Enforcement's Report No. MBECS-2025-15, the By-law Review Ad Hoc Committee term be extended to October 2025.

Strategic Plan Alignment:

Community Health, Safety and Security

Background:

The By-law Review Ad Hoc Committee was established for the review of several by-laws, the Noise By-law, the Littering By-law, the Clean and Clear Yards By-law, the Property Standards By-law, and the Short-Term Accommodation Licensing By-law. The term of the Committee was established at 6 months. The Committee meets on the third Wednesday of each month, with the sixth meeting scheduled for June 18, 2025.

Public consultation was conducted via survey to assess whether or not the community felt that the existing by-laws were satisfactory, too lenient, or too strict. The survey ran from February 11 to March 4, 2025 and encompassed the Clean and Clear Yards By-law, the Noise By-law, the Littering By-law, and the Property Standards By-law. The survey revealed diverse opinions. Although some respondents described the existing by-laws and their enforcement as too stringent, the majority expressed satisfaction or advocated for stricter measures. A prevalent concern was the enforcement deficit, both proactive and reactive, as discussed extensively in the Public Engagement Report. The Public Engagement Report is attached. A separate consultation will be run on the Short-Term Accommodation Licensing By-law.

As of May 2025, three out of the five targeted by-laws have been successfully reviewed, the Clean and Clear Yards By-law, the Littering By-law, and the Noise By-law. These three by-laws are slated for presentation to Council for consideration on June 9 and June 23, 2025.

Staff have faced unforeseen operational issues that have hindered the timely review of the remaining two by-laws. These challenges include resource allocation, staff shortages and unanticipated complexities within the framework of the remaining by-laws.

In light of the above, an extension is requested for the By-law Review Ad Hoc Committee's mandate until October 2025. This extension will ensure adequate time to thoroughly review the remaining by-laws, ensuring compliance with legal standards and alignment with community needs.

Extending the committee's timeline will allow for a more comprehensive and detailed review process. This will aid in minimizing future revisions and legal risks, ensuring the by-laws serve the public interest effectively.

Financial/Analysis:

There is no financial impact anticipated from the extension of this committee.

Conclusion:

The approval of this extension is crucial for maintaining the integrity and thoroughness of our by-law review process.

Attachments:

[By-law Review Survey Engagement Report V2](#)

Reviewed by:

Brandon Ferguson, Director of Finance/Treasurer
Doug Irwin, City Clerk
Matt MacDonald, Chief Administrative Officer

Status:

Approved - 31 May 2025
Approved - 02 Jun 2025
Approved - 02 Jun 2025



By-law Review Survey Public Engagement Report

Background & Engagement

Background

During the Oct. 28, 2024 council meeting, a motion was made to establish an ad hoc committee to review the littering, property standards, clean yards and other public order and community standards by-laws. The ad hoc committee was formed in December and staff were engaged to oversee the project. Under the direction of the committee, a public engagement strategy was developed and staff launched an online survey in February to gain the community's input on the existing littering, property standards, clean yards and noise by-laws.

Objectives

The primary goal of the review was to ensure that the by-laws are practical, enforceable and aligned with the expectations of the community. By addressing the specific needs and concerns of residents, the committee aimed to enhance the effectiveness of these by-laws in promoting safe, clean and well-maintained properties, regulate noise to foster a harmonious environment. Through this process, the committee hopes to provide clear, actionable recommendations that improve compliance, clarity and overall community satisfaction.

Engagement Tactics

Communications used a number of channels to promote the survey, including:

- Project Page
- Media Release
- Email to News Subscribers
- Website Alert
- Social Media
- Community Press Ad
- InQuinte/Quinte News Ads
- Roadside Signs
- Belleville Updates Newsletter

The collage features several promotional materials for the By-law Review Survey:

- Social Media Post:** A Facebook post from the City of Belleville Municipal Government announcing the review of by-laws and providing a link to the survey.
- City of Belleville News & Notices:** A newsletter snippet with four articles: 'Seedy Saturday Event in Belleville', 'Upcoming Closures at the Quinte Sports & Wellness Centre', 'Subscribe for the Latest City of Belleville News', and 'Pop-Ups on the Bay Vendor Applications Now Open'.
- Survey Introduction Page:** A page titled 'Take the By-law Review Survey' explaining the purpose of the review and listing the by-laws being reviewed: Property Standards, Clean and Clear Yards, Littering, and Noise.
- Survey Instructions Page:** A page titled 'The By-law Review Survey ends March 4. Take it today!' with a 'Take the Survey' button.
- By-law Review Poster:** A large poster with the title 'By-law Review' and a list of the by-laws: Property Standards, Clean & Clear Yards, Littering, and Noise By-laws. It includes the URL 'Belleville.ca/BylawReview'.
- Community Notices:** Several smaller notices from local organizations, including 'Near 8 Wing/CFB Trenton detects manufactured chemicals called PFAS', 'become a foster parent', 'Student Trustees at Kawartha Pine Ridge District School Board', 'Napanee names new Fire Chief', 'Local skilled tradespeople hired to help construct new County Hospital', and 'Kids of Steel Triathlon returns to Prince Edward County'.
- Survey Confirmation Page:** A screenshot of a survey confirmation page with the text: 'We want to hear from you! We are asking all residents to complete our By-Law Review Survey before March 4 to provide their comments on the Property Standards By-law, Clean and Clear Yards By-law, Noise By-law, and Littering By-law. Feedback collected will be compiled, presented to the review committee and considered in the redevelopment of the by-laws.' It includes a 'Take the By-Law Review Survey' button.

Results & Metrics

Communications around the By-law Review Survey garnered the following results:

Webpage

Total views of webpage during survey period (Feb. 11-March 4):

- Belleville.ca/BylawReview – 495
- News Release – 24

Social Media

Social media metrics during survey period (Feb. 11-March 4):

- Facebook – 4 Organic Posts Total with Average Reach of 2,400 and Engagement of 58
- Twitter – 4 Organic Posts Total with Average Reach of 238 and Engagement of 8

Digital

- Email to News Subscribers – Reached 385 Subscribers
- Belleville Updates Newsletter – Reached 373 Subscribers
- InQuinte Ad – Ran for 1 Week with Approximately 10,743 Total Impressions and 44 Clicks
- Quinte News Ad – Ran for 1 Week with 702,495 Total Impressions and 252 Clicks

Print

- Community Press Ad – Total Reach of Approx. 18,553 Belleville Households

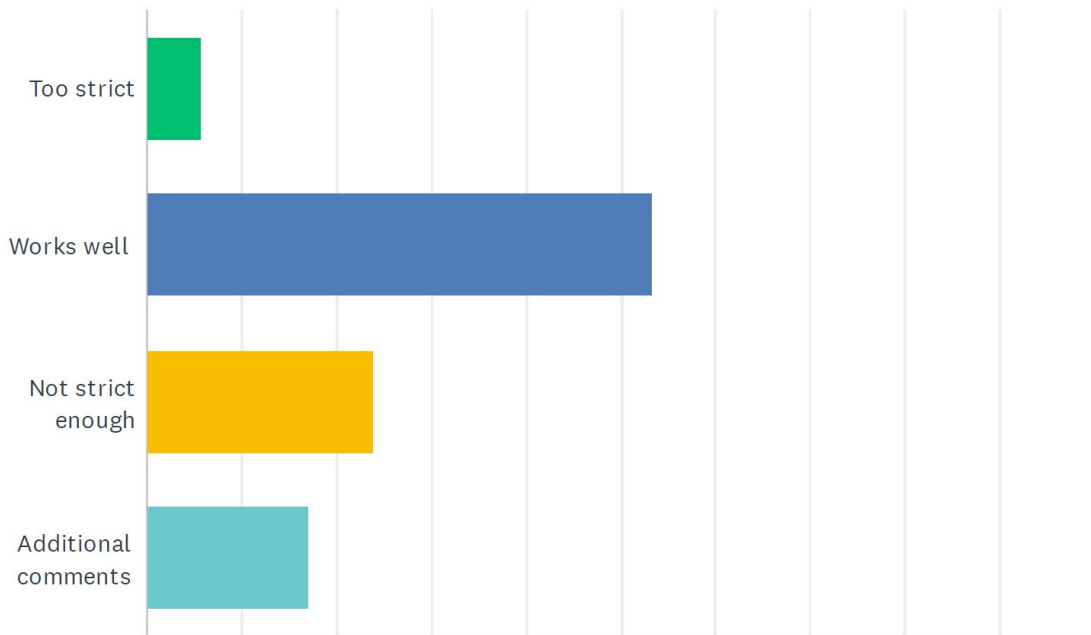
The results above were collected using Google Analytics, Meta Business Suite, Twitter Analytics, iCreate reporting and annual average daily traffic (as last reported in 2014).



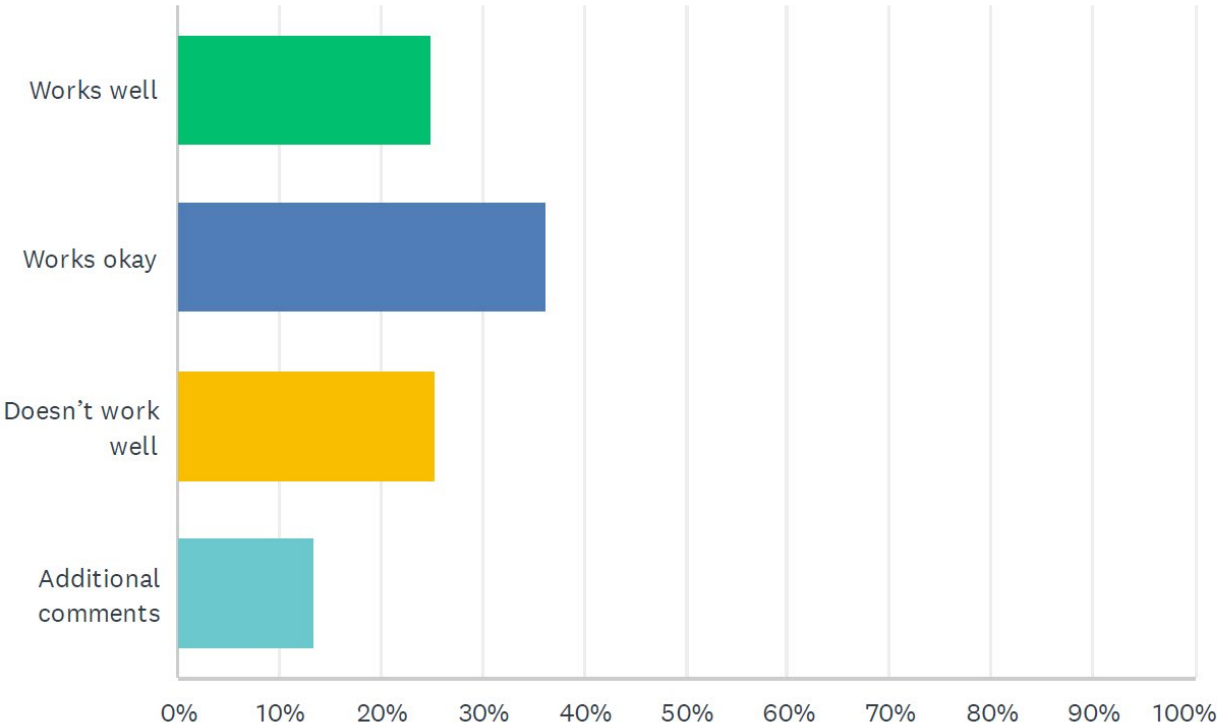
Survey Summary

The By-law Review Survey ran from Feb. 11 to March 4 and received a total of 405 responses. Below is a summary of those responses and the feedback received through the survey period. Additional comments for each question can be found in Appendix A.

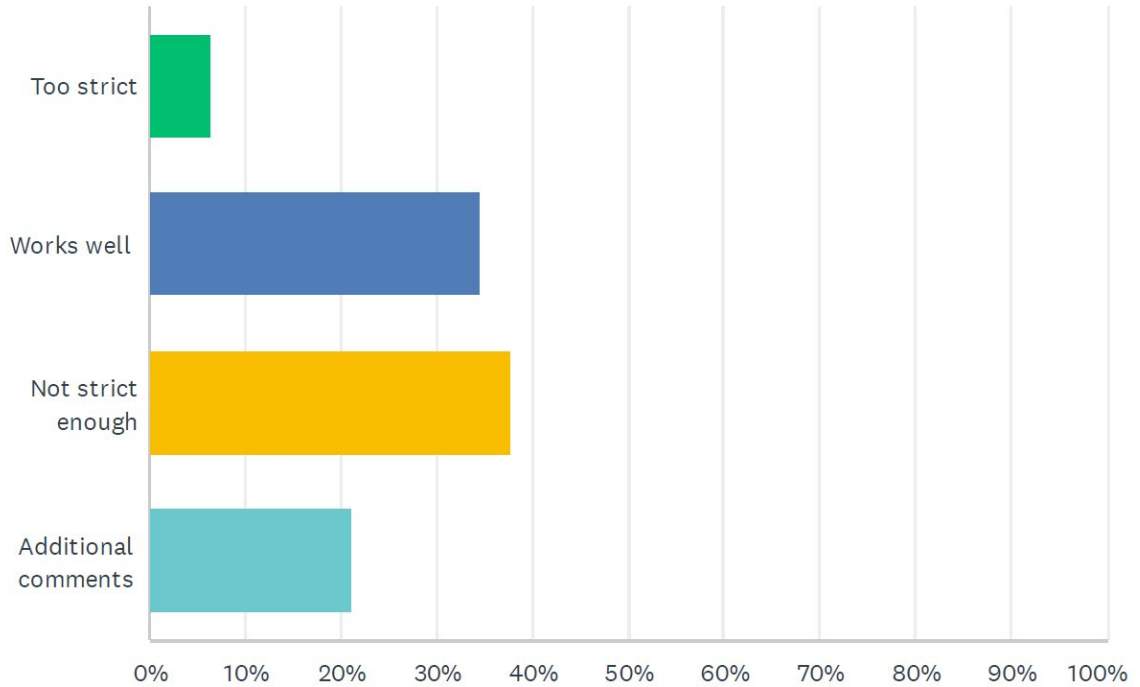
Q1: How do you feel about the current Noise By-law?



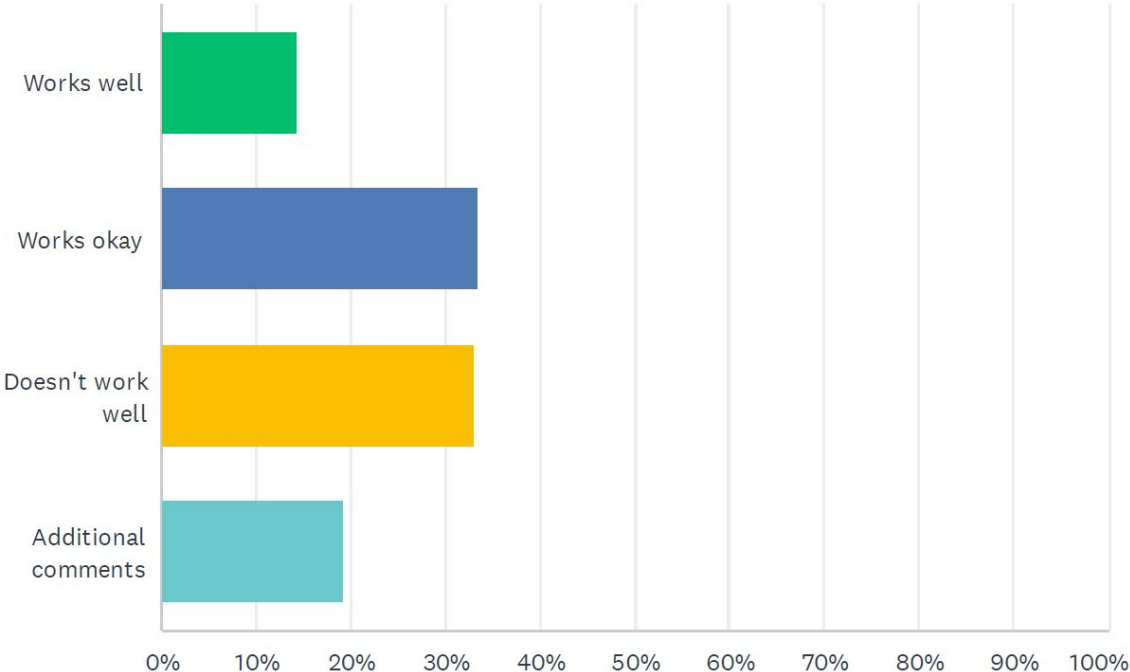
Q2: How well does the current Noise By-law control noise disturbances in your area?



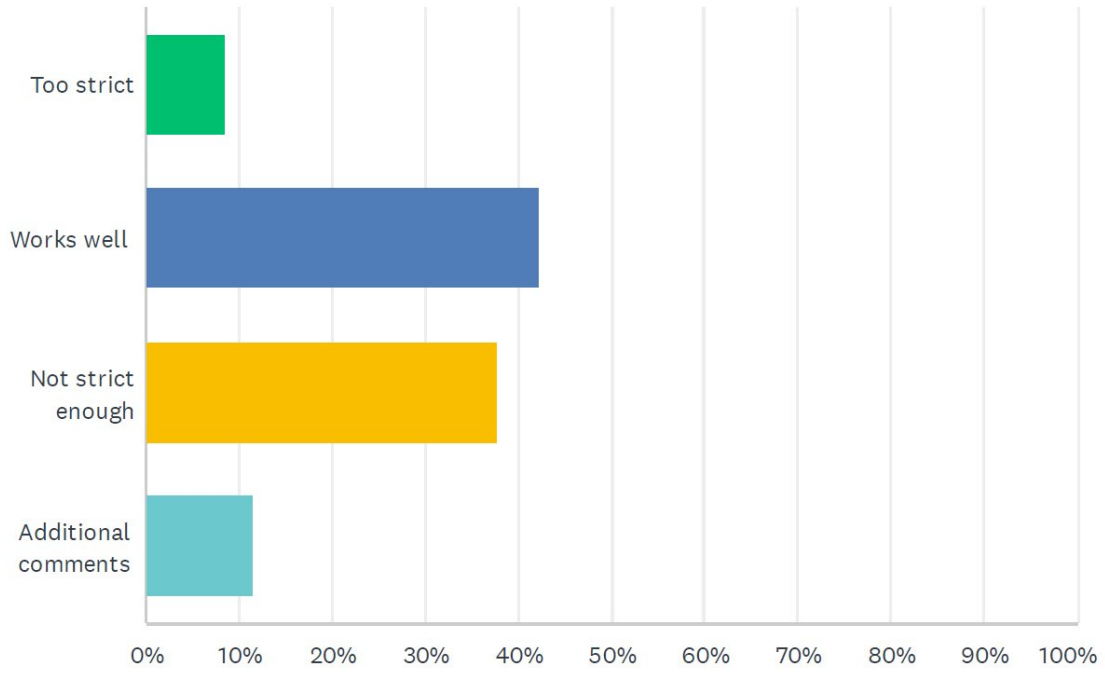
Q3: How do you feel about the current Clean and Clear Yards By-law?



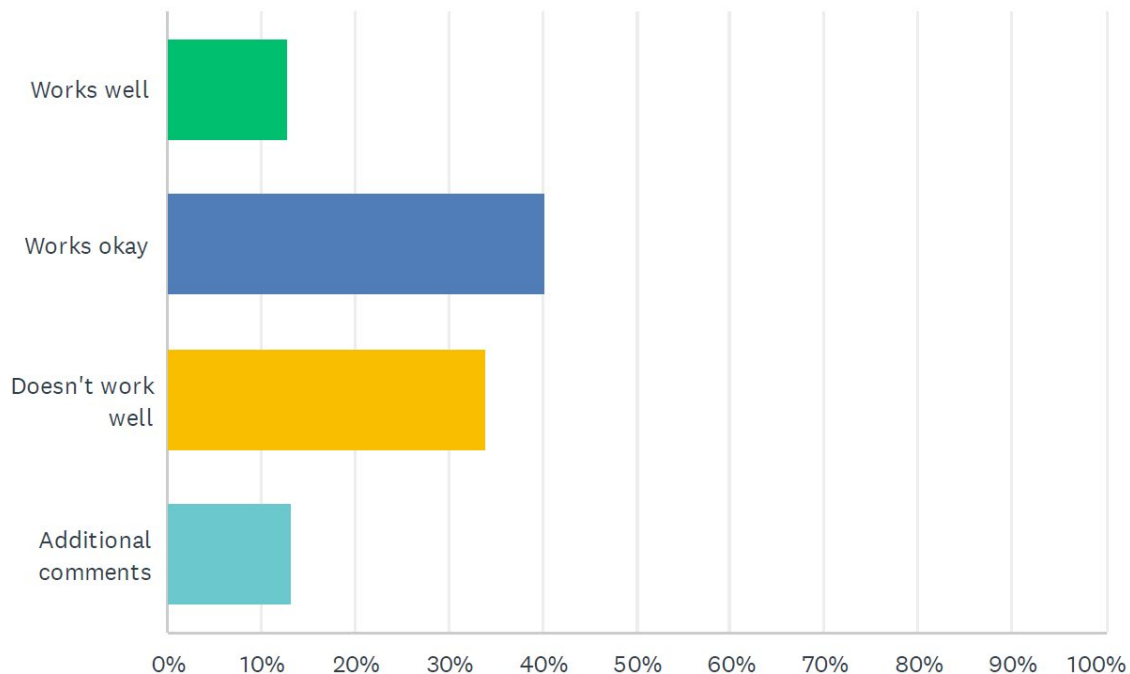
Q4: How well does the current Clean and Clear Yards By-law help keep properties maintained in your area?



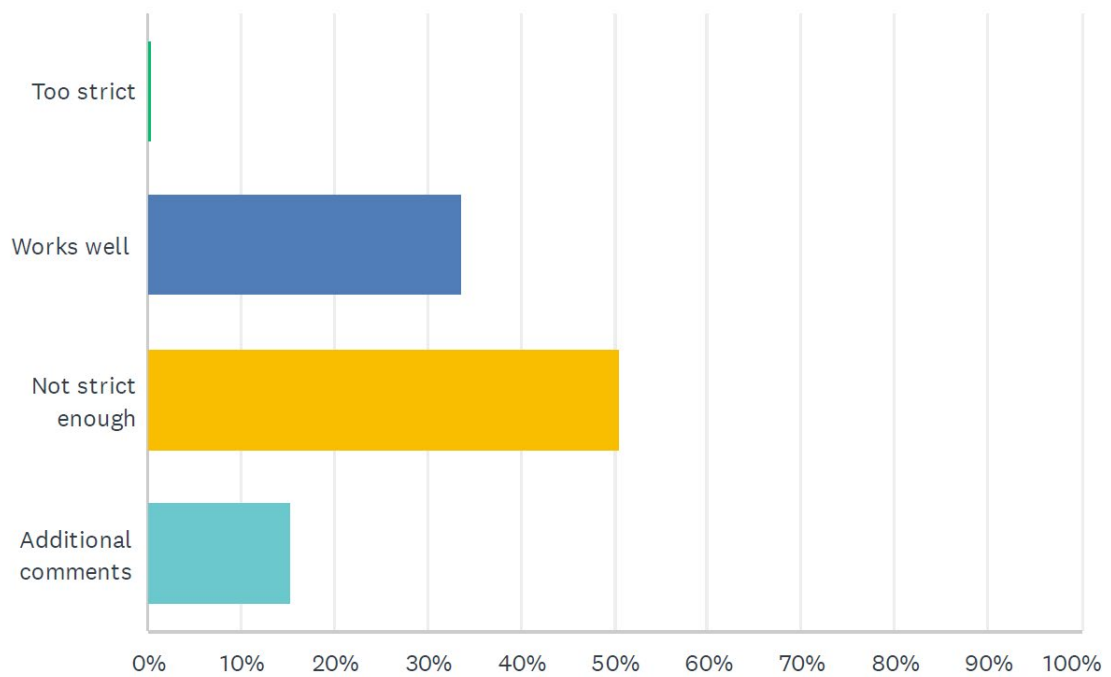
Q5: How do you feel about the current Property Standards By-law?



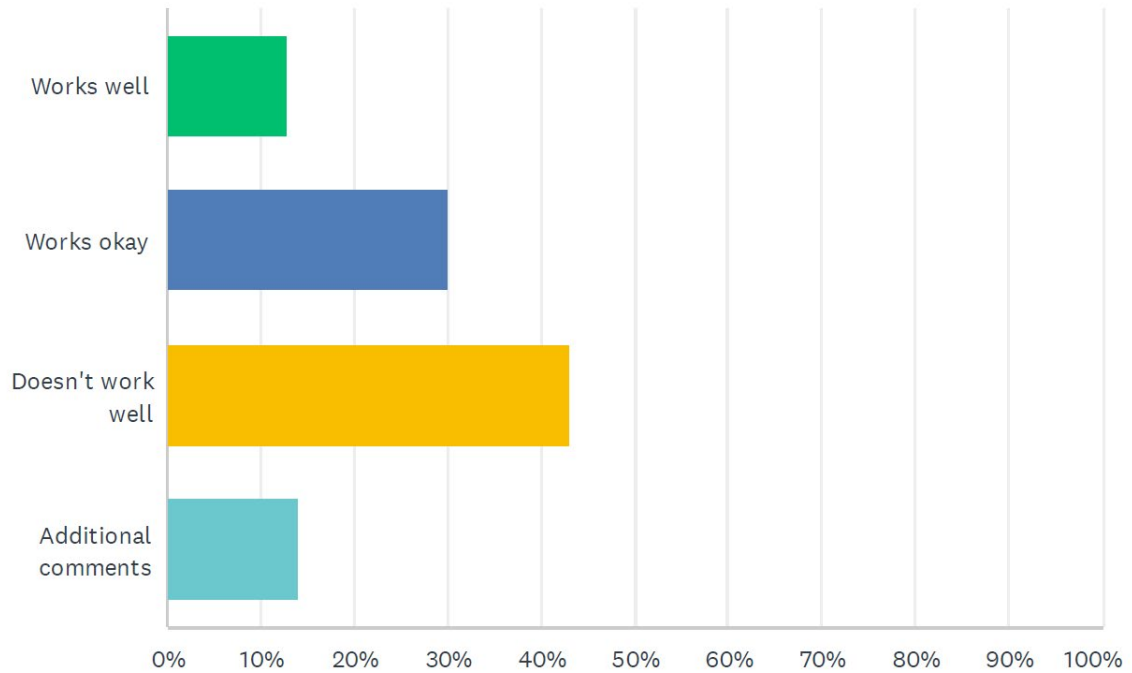
Q6: How well does the current Property Standards By-law help keep buildings maintained in your area?



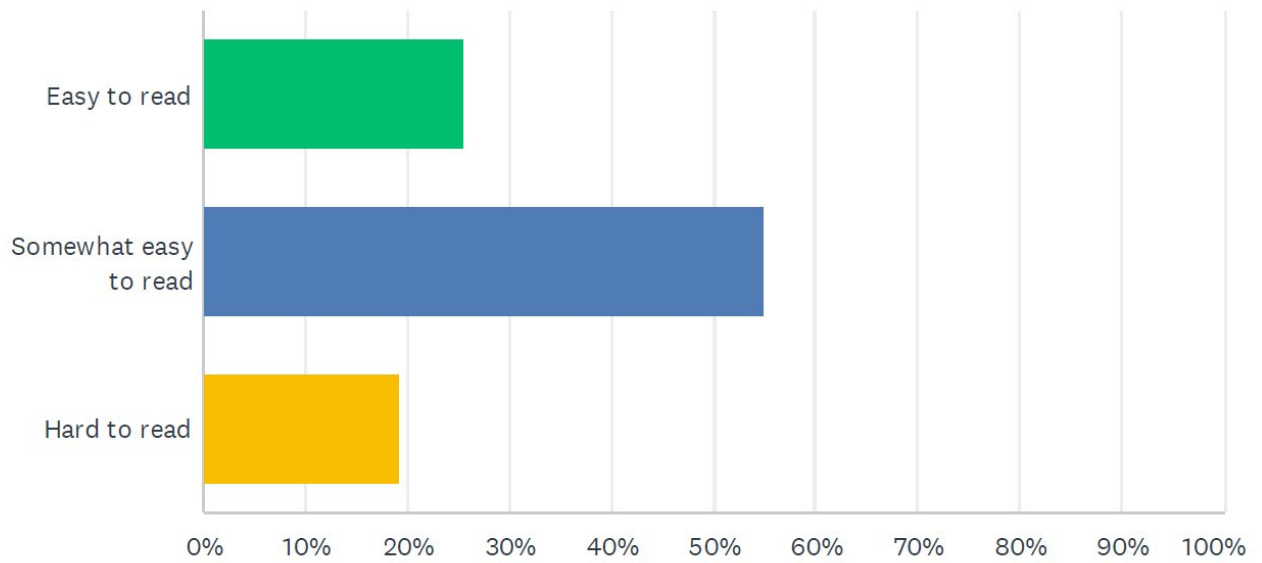
Q7: How do you feel about the current Littering By-law?



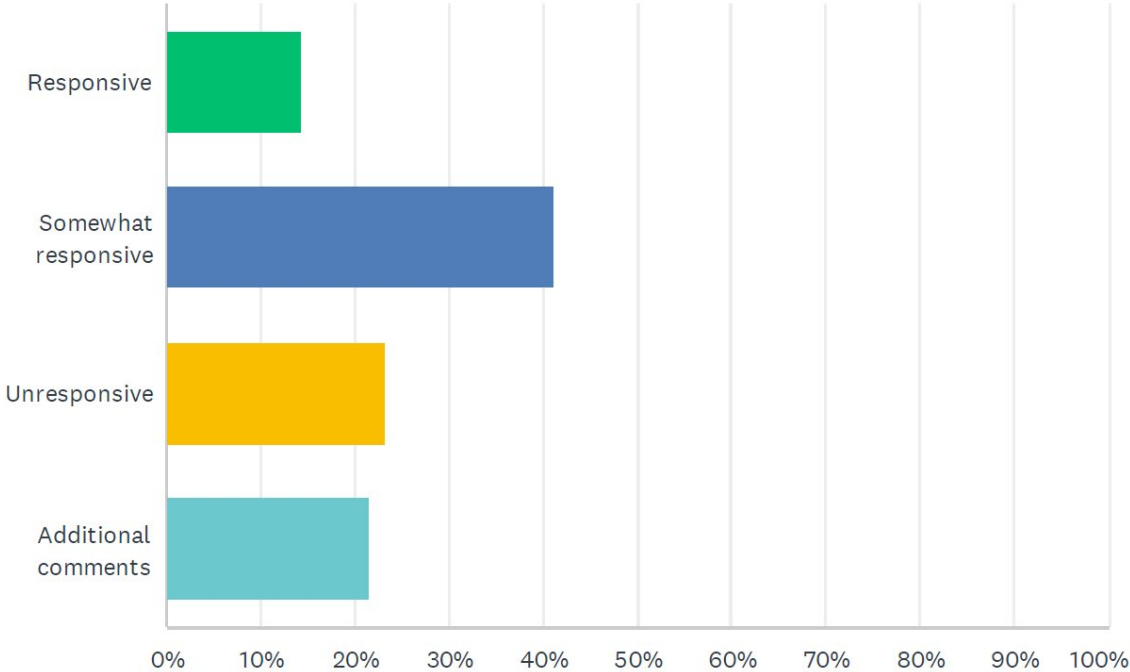
Q8: How well does the current Littering By-law control littering in your area?



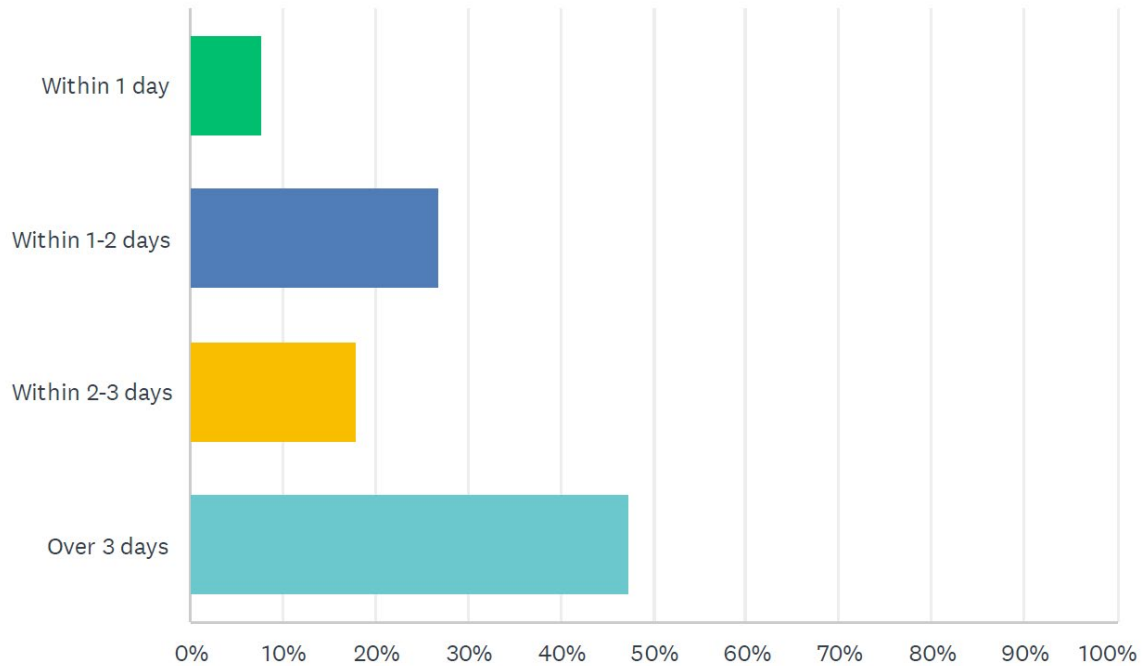
Q9: How easy-to-read are the City's by-laws?



Q10: How responsive do you find by-law enforcement within the City?



Q11: If you have submitted a complaint regarding a by-law issue, how quickly did the by-law team get back to you? (first reply, not compliance of issue).



Appendix A

Below is a detailed look at the responses from questions 1, 2, 3, 4, 5, 6, 7, 8 and 10 of the survey.

Q1: How do you feel about the current Noise By-law?

- Increase more parking areas if you will not allow curbed parking year round
- You should reconsider parking bylaws
- Cars with modified exhaust are out of control.
- Too many noisy cars and trucks
- I have not had much experience with this bylaw
- Does not appear to include high powered car audio systems that shake adjacent vehicles
- Sorry, but you needed to put a synopsis of by-laws at the beginning of the survey. I am not inclined to ask for an emailed copy be sent to me. Hardly user friendly and certainly not confidential. This is a surprising flaw in your process.
- Don't know what it is now.
- Resident of Greater Napanee but very interested in your programs
- The world works 24/7. People that work night shift have to listen to all the noises during the day when they have to sleep, so doesn't make sense to restrict noise at any time.
- Fireworks on the streets for Diwali is dangerous.
- I don't know the law and haven't needed yet.
- Need longer when concerts are outside
- Excessive dog barking not enforced
- Haig Rd has become a speedway with some pretty loud vehicles
- NO FIREWORKS in subdivisions ever!
- Works well. I would like to point out that fireworks are bad for animals and military veterans and would like to see fireworks eliminated in the City.
- Stop changing things.
- Fireworks should be banned
- Bylaw is good, but no enforcement makes bylaw useless.
- With family homes now being used for rooming houses the tenants are not respectful to neighbours of family homes.
- People don't abide by them and yet nothing is done
- I don't agree with the restriction of noise through yard maintenance on Sundays and holidays. This is outdated.
- traffic noise from ridiculously loud vehicle exhaust systems, and heightened traffic volume
- Enforce the 24/7 noise by law! Especially for repeat offenders with disregard for their fellow neighbours who have children or employed! Current noise by-law not strict enough
- Please enforce with police during the night downtown
- Not strict enough around fireworks
- Definitely need a by law bit seldom gets enforced
- Rockfest outside of the Empire Theatre should not be allowed. There are other places in parks, etc where there aren't any residences available for that.
- Only works for certain people

- I have no actual knowledge or experience with noise issues other than loud mufflers so cannot give useful feedback on this issue.
- haven't really been exposed to the noise
- not strict enough, Difficult to find who you report to, City or Police, main page should have a list of contacts and what phone number to call for the various issues, should not have to search for this
- does not provide exception for regular play outdoors by kids
- do not know what the bylaw is
- loud loud bass radio anytime should be regulated
- I've never reported excessive noise or have experience with the by-law.
- Last year I contacted the city about a loud vehicle two doors from us and was instructed to contact the Belleville police about the issue. I contacted them but never did hear back on whether the issue was addressed or not. The vehicle is still loud.
- Not strict enough pertaining to nuisance dogs
- Start handing out tickets, and for repeat offenders slap them with higher fines
- It is extremely unclear
- When fireworks are going off at 2 am there is no "noise bylaw" enforced. Whats the point
- Every single day of the spring, summer, and fall, my neighbour has a radio playing loud enough to hear inside my house beginning most days before 6-630 and extending in to the late late evening. I've looked around for any rules or where to go or what to do and can't find anything. If there are by laws, how on earth are any of us supposed to actually find them and then what, pray that the city peice will actually do something? lol.
- Bylaw effectiveness requires that it be enforced!!!!
- Unnecessary loud exhaust on cars and motorcycles. you wouldnt know we have a noise bylaw
- Thinks it's a shame about no fireworks
- noise isnt a big issue in town
- Section 2 of the current bylaw is very difficult to quantify: "any noise that is likely to disturb". Also, not allowing chainsaws, chippers, and leaf blowers on Sundays is prohibitive. For many people, weekends may be their only time to perform this work, and Sundays may not be any more sacred than any other day.
- I opted to review the Noise By law but it wasn't emailed to me (all other bylaws were successfully emailed.. so unfortunately I cannot comment on this particular one)
- Fireworks on non allowed days is so easy to enforce. Fireworks can be seen miles away yet no police or bylaw officers arrest anyone. What's the use of a bylaw if not enforced.
- People need to be reminded about the early morning noise on a Sunday morning as there are people that do work shift work and this may be the only two days a week they can sleep-in.
- No one follows the noise by law when it comes to fireworks. We live north of 401 in the subdivisions and people just set them off whenever and do not care time or day.
- Specifically mufflers on cars that are extremely louder than original manufacturers settings!!!!!!!
- Constant dog barking should be addressed
- We have a couple that fight none stop in building nothing gets done at all. Been dealing with g for 6 years and cops do nothing but come and leave and landlord does nothing
- Not experienced enough with it to provide feedback.
- Set times for work/ music/ etc...
- Should be earlier to those with neighbors that share walls (apartments, townhouses..)
- I think repeat offenders get too many notifications before fines are given.
- details of current by-law unknown.
- Hours should be 10pm to 7am in the summer
- Vehicles with loud mufflers should be looked into more often
- There does not seem to be enough bylaw control over certain things like fireworks. Not only is this loud but also dangerous to set off in an urban environment and strict fines need to be given

- People are working out of garages making horrible noise 7 days a week.
- Noise from construction sites should be limited to how long contractors are allowed to continue. i.e. Months/weeks
- Whatever happened to a quiet zone near hospitals??
- Would like it adapted to include chickens (no roosters), quail and possibly a turkey per household for personal consumption

Q2: How well does the current Noise By-law control noise disturbances in your area?

- Increase more parking areas if you will not allow curbed parking year round
- Threatened neighbours with it and they said they didn't care bc they know the city won't do anything
- You should reconsider parking bylaws
- Works well but it seem fireworks being used too often.
- We live on front Street south so sometimes vehicle traffic Can be very loud- Especially when people are driving to the boat launch.
- Not applicable.
- I have not had any experience other than with barking dogs and I find the bylaw ineffective
- Rural so no issues
- not sure
- We have hunters firing shot guns on the water in the fall.We live on the Bay of Quinte.Its very disturbing on Sundays
- We live in a quiet area and are not bothered by excessive noise
- We work shift work so the noise bylaw really doesn't help us.
- No noise issues in my neighbourhood
- Never really experienced any problems.
- Excessive dog barking not addressed
- Stop changing things.
- every morning and some afternoons certain homes with dogs let their dogs out, even in the dead of winter and the dogs are left out in the back yards and yap and yap and yap until the owner brings them in. Wakes up people who go to bed later and sleep in in the morning. (read Seniors)
- Nothing seems to be enforced north of the 401.
- Policy good, police enforcement unacceptable....(I was told I should just sell my house and move by one constable.....
- Tenants renting family homes are disturbing the families who own their homes are respectful.The multiple tenants in a home should be banned. Destroying family neighbourhoods.
- Current noise by-law control noise disturbances in my area is a joke! Nothing actively gets done about neighbours constantly disturbing disrupting others & making living uncomfortable! Slap on wrist & turning blind eye needs to stop. Citizens would like Peace!
- Too many fireworks set off
- Noisy transport trucks on Cannifton Rd
- Depends who you are whether it works or not
- Train whistles are too loud. I know. You don't have jurisdiction, but they wake us up at night. Can't you do something?
- See above.
- n/a

- every Spring to Summer there are weekly noisy motor bikes and vehicle cruising Farley Ave, East of Belleville
- unknown
- as above
- per previous comment
- Constantly police fire ambulance we know it's important but the noise in our area is awful. Trains too in the nighttime as well.
- Have to call the police which we shouldn't have to do. [redacted]
- The [redacted] residents driving around with their music so loud it rattles windows in my house, my daughter can't even sit outside when she is visiting as the base from the JEEP causes issues with her pacemaker and the driver of the jeep drives down our street through the city parking lot and usually parks there and just play their music, he is also known to drive up and down the isles at Walmart.... Its insane, and not nice and can cause medical issues. I'd like to be able to sit outside with my children during the summer but we can't.
- No enforcement, enforcement without impact.
- Never been an issue in my neighborhood (Woodland Acres)
- It has worked well as all neighbours care, has never been a problem even before more stricter rules
- noise isnt a big issue in town
- Issue with noise with renovations; contractors not following by-laws.
- Many set off fireworks with no regard for time or day.
- Cars screeching at very late at nite or early am, racing, loud mufflers
- Dogs bark all day
- Its a quiet city, you dont even need this bylaw
- Not experienced enough with it to provide feedback.
- several summer evenings neighbours out in their yards until wee hours of the morning
- Very noisy neighbors outside all times of the night bylaw and police dont respond in time
- We dont have any issues in our area so I havent seen it applied
- There does not seem to be any stopping of fireworks by bylaw officers. This is not only a noise infraction but poses a threat to the health and safety of many neighborhoods when set off in urban areas.
- Dogs still bark, drug addicts coughing right outside our window all hours of the day and night.
- It allows irrational people to complain 24/7. There needs to be a time frame, loud after 10pm. And if a dog barks during the day for 5 min - it doesn't warrant a police call. They should be charged for wasting police resources. Now if a dog barks for an hour, that's a reportable issue. But this needs to be documented! Please update the noise bylaws. Timelines. No pound after 10pm and before 8am. Dog excessive barking for and hour. Not just anytime they hear a dog. It's ridiculous
- non existent. and trying to call the non emergency line at 0100 while the police are dealing with REAL issues... we need stricter enforcement
- See above
- Fireworks on holidays are always an issue - perhaps more awareness of the rules will help (radio, social media, etc)

Q3: How do you feel about the current Clean and Clear Yards By-law?

- Increase more parking areas if you will not allow curbed parking year round
- You should reconsider parking bylaws
- Needs better enforcement
- In the last 5 years the yards are not being kept clean, garbage bags and other debris. Property owners have taken less care in how their properties look. One home had rats due to garbage left piled up. More education in PSA's and By Law Officers leaving warning notes on doors.
- There does not always seem to be adherence since by law, and when it is obvious that properties are not maintained the property can stay that way for months before anything's done.
- who cares about lawn length?
- It took almost four years before neighbor(s) understood that by-laws were a "real thing". The fines and notices simply weren't efficient. Within a month it was ALWAYS back to the same condition--so began the continuous back and forth. We moved.
- It is essential that distinctions between owners and occupants/tenants be made and that each be held accountable for their respective faults and responsibilities.
- Just drive around and look at some yards.
- Needs a lot of attention
- Should not exist at all... I'd turn my yard into a butterfly preserve for monarchs in response to this. Pay around a million for my house I'd do what I want with my yard
- Gardeners should be permitted to experiment with naturalizing methods.
- With the "new" building rehabilitation many Landowners and or Landlords are Not being held responsible for property and waste maintenance and control drawing down neighborhood properties value and neighborhood appearance. happening increasing mult-unit and rentals, many Landowners/ Landlords are Not being held responsible for waste
- My neighbours to the north are disrespectful of any lawn or property cleanliness or Mtce. They don't cut their grass or shovel snow. There is garbage littered about the property. Currently there are two garbage bags sitting at the curb and they will sit there and blow all over the street until someone else deals with it. I have submitted many complaints through the portal and the City does follow through. However, it takes at least a month for resolution. It's the garbage on the back deck that is so offensive. Rats running through it and racoons. It's just awful
- For years uncut & untreated thick & very tall weeds in property on Tank Farm Road has been infecting the backyards 15 houses.
- not sure but my landlord fails on snow removal as I fell and received a knee slipping on Black Ice
- We are rural so that doesn't apply to farmers but I live residential
- I understand keeping properties looking nice is great but it's a big waste of time money and energy that could be better spent elsewhere. I get we don't want properties looking old and abandoned but at the same time we don't have any current laws for improving biodiversity and saving on Water and Gas and energy when it comes to cutting and maintaining all these yards and spots. There has to be a balance that we can find.
- The city needs to adhere to their own bylaw. i.e. the fairgrounds.
- flowers growing on lawn for butterflies, bees etc is great for pollination
- Absent landlords and too many [redacted] tenants in housing in residential neighborhoods!
- Not enforced at all on Spruce GDNS
- Don't know it

- Nice homes and grass not cut or garbage all outside
- Restrict too many vehicles parked on grass
- Works well "when someone decides to apply it"
- Neighbour does not keep yard to current standards and nothing being done after several complaints
- There is no way in any democracy that a single person's opinion should in any dictate how a private property owner wants to keep their yards. [redacted] has been deeming brand new renovation materials as debris, has no knowledge of herbs and pollinator habits, has repeatedly gone against settled case law re keeping vehicles on ones property. [redacted] sooner or later this entire corporation will be dismantled and prosecuted for violating fundamental human and property rights.
- the regulation states lawns to be kept at a maximum of 15 cm, however, with many yards going more natural, this should change to allow for more natural yards to encourage insects and birds.
- Stop changing things.
- needs to be enforced, I keep my yard and deck clean and tidy, and I have caught 20+ mice last summer probably coming from the neighbour uncared property.
- Need to go after landlords to clean yards. Fine them havy & often
- my neighbour doesnt cut grass or put out garbage in 9 yrs I been here unless enforced and I have to call to have it checked all the time
- Policy good, bylaw officers were fair and effective
- Your approved multiple tenants in one home is totally not acceptable in family neighbourhoods.
- Works well in my parents area of Belleville.
- Too many absentee property owners
- Lots of properties that rent to far too many people do not cut grass or even pick up garbage
- Depends who you are whether you get away with it or not
- in potters creek it is disgusting the weeds on the lawns, renters mostly
- Bylaw enforcement should not be complaint driven but rather beef up staffing and enforce via "drive by". In any case, it takes too long to get anything done and requires repeated complaints to get anything done.
- Russell Place has a black pickup truck parked & full of black garbage bags
- Belleville is becoming dumpy very fast
- unknown
- Too strict for some people and took lax for other people some people get harassed and other people don't get bothered for anything in their yards
- additional fines and more city e/e identifying problem yards ie rentals
- Some home owners dint even cut their lawns and spoil the neighbourhoods. Should be made to keep their home neat and cut lawns.
- Our city is a garbage dump. Rental properties [redacted] don't keep their properties clean
- Too many people leave garbage cans in front of their houses
- There should be more information listed about naturalization of lawns
- I should be permitted to have a wildflower lawn. Green lawns are not good for pollinators
- The City does not impose the regulations. I can drive around my own neighborhood and see at least 4 houses with terribly unkept and garbage filled yards. And that is the just what I can see on the front yard.
- [redacted]
- There's a bylaw for this? There's trash and junk in yards all over the place in this town.

- We need to keep yards tidy, yes, but we also need to bring ourselves into present day where pollinators need safe havens. If people want to have pollinator patches, they should be allowed to, but to just keep them contained, off the sidewalk (not flopping over). People should be ENCOURAGED to create these safe havens for wildlife and pollinators to increase biodiversity and protect our dwindling insect populations. They are the bottom of the foodchain. Without our insects, we perish. Not everybody wants a chemical lawn. Lawns are monoculture wastelands. We need to think outside the box when it comes to people's front yards.. Pesticides and herbicides should be discouraged (ideally, they should be totally outlawed). Additionally, people should be encouraged to grow fruits and vegetables in front yards, or wherever the sun will allow.
- Too many messy and junky yards, especially in the mixed zone areas that have commercial and residential
- The By-law is not a problem, it's the reporting and enforcement that is lacking.
- I would like to be allowed to own chickens
- Need to enforce grass cutting and garbage cleanup and maintenance especially at [redacted] houses where there are way too many people living
- In my neighborhood of Hillcrest there are cars that are disabled stored on side yards, on the front lawns and boats as well. There are also canvas canopy garages erected that border on the sidewalk. Several properties have eliminated the front yards as there are several homes with 4-6 cars parked anywhere. For some reason in the past 6 months Liddle has had no parking signs erected on one side of the street. NOT sure why as overnight parking is not permitted. Time to ticket and tow.
- City plows should not be allowed to block driveways with snow. Not only is it insanely heavy to remove but half the time there's massive chunks of ice and snow inside. Make it illegal for city plows to block driveways.
- There doesn't seem to be enough enforcement. Citizens should not have to sign their names and have it given to the offending property owner. This just deters people from calling with their concerns. It's a safety issue to have your name given out. I don't understand how this is even allowed under the Privacy Act. Things used to be looked after very well. Not now.
- Is very strict. It does not allow for environmentally friendly stewardship of yards/properties, indicating that all vegetation needs to be cut to 15cm maximum, and should allow for composting of yard wastes if space is available, rather than confining wastes to bags/containers or transporting to other sites (while using fossil fuels). Also, 30 days to repair a personal vehicle that is unlicensed is prohibitive to many on a budget who would like to repair/restore a project car (it is reasonable though to limit to 1 personal vehicle only)
- not strict enough, most yards on my street are mowed once or twice per summer season with excessive vines and weeds growing
- Renters do not take care of their properties. Also fields for future development need to be enforced.
- Remove parked cars from front yards!
- Out of town owners of Rental properties do not make arrangements for lawn care
- There should be city staff keeping an eye on overgrown yards, junk put to the roads ect.
- The city should be held to the same standard. City owned property isn't maintained. Often grass is out of control and excessive litter
- Don't believe such a thing exists
- Works well but seems to require constant follow up
- Finding that homes that used to be private dwellings that are now rented are not being kept up to standard ie garbage, lawn maintenance etc
- My house, not yours unless it's a hazard none of your business
- Our neighborhood is a dump pile. Numerous city-run houses and joined dwellings repeatedly, repeatedly, and repeatedly pile their garbage and garbage bags around their residences bringing rats, mice, etc. absolutely appalling.
- too many people parking cars on their front yard. you have to complain no proactively

- current by-law unknown,
- Should apply to vacant lots. Grass should be cut and garbage cleared.
- This needs to be enforced more and stricter
- Opener of neighboring property has never maintained property. Lawn & bushes never cut or trimmed. Piles of newspapers have been left in driveway for years! And courtyard has old bed mattress & tent that has been left for more than 5 years.
- Garbage in wooded areas from people that live around them. People throw yard waste over their fences.
- Sometimes not monitored enough
- Yard sale in Corbyville needs to be addressed.
- Just leave your crap out in your yard, it will disappear, guaranteed.
- I think it works well, if enforced. Our neighbours have a bunch of junk laying around, that noone does anything about.

Q4: How well does the current Clean and Clear Yards By-law help keep properties maintained in your area?

- I have had to call by law a few times due to un kept properties on my neighbourhood.
- Increase more parking areas if you will not allow curbed parking year round
- You should reconsider parking bylaws
- The city doesn't cut all the grass in our park at the south end. You would think they could set a better example.
- The homes are not being cared for and starting to look slum like neighbourhoods with cars on the lawns, ruts in the yards, garbage left for weeks. Home owners have lost interest and those who look after their home ... live next door home owners who don't care. It affects the investments of those who may want to sell or new home owners looking to move into our community.
- See above/ for the most part it works well, but when people do not comply with it, it appears that nothing is done by the city.
- i still dont care
- Sometimes it works -- sometimes it just doesn't.
- Many infringements on these bylaws are caused by tenants over which owners have no control and therefore these bylaws and enforcement have no effect other than to unduly burden the owner.
- See above
- see above
- Residents should be discouraged from littering back and front yards with old motorized vehicles.
- Not enough pickups of yard waste. People should have to keep their lawns and weeds under control.
- Please see comments above. It would be nice if the timelines were tighter and penalties greater. Things eventually get cleaned up but the problems continue
- In the case mentioned in Question #3 above,
- N/A
- Should allow for more no-mow for pollinators
- Landlord doesn't clean snow on sidewalk in front of his property
- Not controlled in Greater Napanee
- Most properties in our area are well maintained. And the by-law looks appropriate. Enforcement is the thorny issue here, both re people's willingness to lodge complaints v their neighbours and then effective resolution. Some people are truly slob!!
- Poor job enforcing this
- [redacted] have turned front lawns into parking lots in College St North Park area. Page 24 of 36

- Don't know that the bylaw does. I think it's just the people that keep their yards clean.
- Doesn't work well. Let's enforce Picking Up after pets & garbage & enforce the Smoking By-law/Policies
- The neighbourhood is clean
- Too many yards not meeting standards
- No one needs that official's opinion about how to keep their property. Since the property owner pays the taxes, they and they alone should determine how they wish to keep their property. The value in any property is the exclusive use of that property, yet this 'official' who pays nothing towards private property taxes, has all the say. This has to stop, for eventually this entire scam will be dismantled.
- works well when I call in
- Stop changing things.
- in west end they dont enforce anything
- requires citizen commitment to get enforcement, would like to see visible slum lords required to clean up trash.
- The multiple tenant homes do not keep the rented home to proper care. Garbage furniture all over the uard.
- Not strict or enforced enough
- Works well in Southwest Belleville
- Absentee property owners
- Snow plow on side walk is done in a way that blocks the drive way on both sides, people with toddlers come from jobs and cant take the car in before clearing it keeping a toddler out in cold under watch. Is this really a good thing? One person clears the mess created by other? Toronto city has better way of doing this. Please research.
- Several houses on our street (probably tenanted) have poorly maintained front lawns, uncut grass etc
- Same as above answers
- Neighbors yard is a mine field of dog waste. I understand winter being difficult to clean up after but the rest of the year needs some kind of bylaw enforcement patrol.
- potters creek disgusting
- As I said above, takes a very long time to get anything done and repeats - like grass too long seems like a forever kind of thing.
- Should be allowed to leave leaf litter over winter and into spring to preserve the pollinators who hibernate there
- more tickets need to be handed out , or clean up the yards and add that to the home owner tax
- stuff is left at front of houses and along the streets in some areas despite work crews driving by daily, dont expect them to pick up but they should also be part of the reporting mechanism
- unknown
- Works for some not for others
- except rental homes ie [redacted] large numbers in same dwelling
- The same yard that has the loud vehicle also has vehicles parked on the front yard (grass). There are also 2-3 yards on this street that have plenty of junk along with non running vehicles in there driveway and along their houses in this neighborhood.
- leave my yard alone
- We need to protect our pollinators. The current bylaws do not allow for this
- It doesn't. Then again, look around the common City areas. The road sides always have weeds and litter and I see City trucks just drive on past.
- my neighbour has only cut his grass twice in three years and pills garbage up
- Not enforced at all in some areas i.e point anne
- It's too strict, and too pro-lawn. Create regulations for maintaining tidy pollinators patches, rather than enforce everyone to have cut grass.
- The By-law is not a problem, it's the reporting and enforcement that is lacking.
- It i sthe same homes for the past 4 years that are not maintained as most are now re

unrelated residents. These individuals do not own yard maintenance equipment. The city has allowed these rentals some homes have been converted to 6-8 bedrooms.

- City plows should not be allowed to block driveways with snow. Not only is it insanely heavy to remove but half the time there's massive chunks of ice and snow inside. Make it illegal for city plows to block driveways.
- No enforcement
- By-law enforcement would not deal with noxious weed issues.
- as mentioned above it is not working in area. lawn mowing happens very infrequently. There is no enforcement
- Garbage and clutter is a regular sight on the West side of Belleville
- Empty building lots and future phases need enforcement.
- Again!! Not enforced. I called 5x about one situation, still don't know the outcome.
- Should allow for native gardens! Unkempt yards bad, but native wildflowers are good.
- Multiple properties in my neighborhood are not maintained for weeks/months at a time. Grass a foot high and yards full of garbage.
- Many rentals in our neighbourhood and the tenants just don't care!!! We have never had a problem in over 30 years that we lived here....now we have RATS as the tenants do not put out their garbage on a regular basis!!!
- If it's not being enforced equally then lighten up
- Some things that are an issue like long grass or items being in yards and driveways is ridiculous
- What I see in my neighbours back yards is not what you see from the street, so it doesn't get addressed
- The city workers should be able to report these dirty yards when they drive by it and we the public shouldn't have to give our personal info in order to complain
- By law officials don't or can't do anything until a complaint is made. As soon as their refuse is cleaned up using tax payer money, they begin their garbage heaps the very next day
- properties are a mess with multi vehicles and garbage outside with all the rentals, neighbor has 7 vehicles across the front of their property and lots of junk, city has been called multiple times but owners don't care
- ongoing education, awareness might be more positive rather than a reactive approach of reporting people. creating additional conflict
- you have to complain no proactive enforcement.
- Drug addicts don't care what their property looks like.
- Works well if enforced

Q5: How do you feel about the current Property Standards By-law?

- Increase more parking areas if you will not allow curbed parking year round
- You should reconsider parking bylaws
- It does not appropriately target the offenders and administer penalties. It often targets and penalizes owners rather than the people who infringe upon the bylaw.
- Should be proactively enforced by city staff, not just complaint driven
- Personal experiences. Needs to be policed better. My home is now damaged and 27k later
- The property around Walmart, especially in the back and leading into the river is disgustingly lettered with their trash. It's especially noticeable in spring and summer.
- "healthy living" should include to mean free from toxic chemicals (pesticides, herbicides, fossil fuels) and burning plastics.

- Need more Bylaw Officers for random inspections
- not sure at the moment, but I have reason to look it up
- Not sure
- Outof town landlords, only clean up when reported. Many landlords have no garbage recycle plan for renter.
- Same as above.
- Needs more supervision
- I'd like pollinator gardens and native grasses to be allowed and covered in the bylaws
- Don't know it
- Could do with some improvement in areas but otherwise ok
- Property lot line encroachments are not monitored
- Stop changing things.
- Strict enough but not enforced well.
- Great policy, if able to have more enforcement...
- Multiple cars in a front yard are not acceptable in our neighbourhoods. Rentsls are ruining our neighbourhoods
- The grass measurement may need to be reviewed. Certain tall grasses are excellent for drainage and have positive ecological impact (food for pollinators).
- Needs to be enforced to work
- Absentee property owners. Too many people living on in house
- Seems to cover the necessary topics. Questions should address enforcement level, not strictness.
- Again, some issues in our neighbourhood that have been complained about but nothing done about it at city's end
- boats in driveways looks terrible
- unknown
- Too much junk in people's backyards needs to be addressed
- N/A
- I would have assumed we didn't have one
- The Intel Building and other derelict buildings in Belleville. [redacted] The Henderson building was permitted to crumble under your watch without intervention until it HAD to be torn down. [redacted] Shame on you, City of Belleville!
- [redacted] Too many unoccupied buildings downtown. It's a ghost town.
- I would like to be allowed to own chickens
- If it is not going to be enforced than the results will be who cares.
- City plows should not be allowed to block driveways with snow. Not only is it insanely heavy to remove buy half the time there's massive chunks of ice and snow inside. Make it illegal for city plows to block driveways.
- Pathetic. No Enforcement
- Not strict enough. I write this but feel the standard is solid but the enforcement is non existent
- Never enforced
- Requires change due to new occupancy limits and zoning bylaw changes
- There are some properties in the City that are in dismal condition. Houses and businesses such as old Intel building.
- too many properties not mowing their lawns.
- Not strict enough. Currently we need to tax unoccupied buildings higher. There is still issues with parking all over and garbage
- Worry about drug addicts with garage junk smoking/grilling in garage around lawn mower, gas tanks
- Works well if enforced, would like to see it adapted for chickens in town, as well as quail, maybe 1 turkey per household for personal use only.

Q6: How well does the current Property Standards By-law help keep buildings maintained in your area?

- Increase more parking areas if you will not allow curbed parking year round
- You should reconsider parking bylaws
- Answering negatively is making me feel like a bloody, "Karen!" Having said that: It could really, really use some work!
- Intelligencer building could be maintained
- Too many unactioned offences. Actions by Bylaw Officers appears to be dependent on complaints rather than ongoing objective surveys of properties. That means some offences are left unaddressed while in other cases Bylaw Officers chase spurious claims by tenants trying to evade eviction notices. Officers do not appear to be discerning between these vexations and real claims and treat them all the same.
- See above
- Why does the Still water basin operate without consequence?
- Should not have as many derelict buildings, eg. The Intelligencer building
- N/A
- Landlord doesn't abide by them
- If your homeless they dont care
- The finest have to increase, landlords don't consider clean , they only cleanup after they get reported, and your team gets involved. The attitude of landlord is do nothing, pay small fine if any ever comes.
- Same as above.
- Bylaw enforcement in progress and waiting to see end result
- Lot iof run down & messy front yards, especially on rental properties.
- Properties are maintaining ned in my area
- The by-law and the leftist enforcing the by-law on private property, while totally ignoring the City's own eyesores, has long violated all sense of decency and democratic principals. She should never decide for someone else how they should use their private property...and especially not a fool like you currently have.
- good when someone complains
- Stop changing things.
- complainits are just followed up with warnings, there's no teeth.
- Only works to the degree I take action...
- Multiple rentsls are not cutting grass or snow shoveling.
- Doesn't apply
- Not enough enforcement
- Seems to cover the necessary topics. Questions should address enforcement level, not strictness. In general, many properties in this town do not meet the PS bylaw.
- Strict rules limit the freedom to enjoy one's own yard
- not sure
- Again, seems to take forever to get things done.
- Doesn't work well, in one case our area we have an owner of a vacant home who has gloated it is cheaper to let the City cut their lawn and charge it on the taxes than them hire someone to do it (the penalties should be a deterrent and escalating cost recovery, tax payers should not be subsidizing these owners costs, city employees have enough on their plate with out being someone's landscaper or cleaner.
- unknown
- no real buidings in our residential area
- you let a bunch of heritage buildings be demolished so probably not great

- N/A
- There's a lot of properties that need repair
- Not applicable
- Not relevant to my particular neighborhood as all neighbors have pride of ownership.
- The By-law is not a problem, it's the enforcement that is lacking.
- Noone is inspecting unless there is a complaint.
- [Redacted] has extensive damage due to weather and has not been maintained for over 4 years.
- buildings are ok in my area, not nice or bad
- City plows should not be allowed to block driveways with snow. Not only is it insanely heavy to remove buy half the time there's massive chunks of ice and snow inside. Make it illegal for city plows to block driveways.
- No enforcement
- if enforced or monitored it would be better. the process to make a complaint and follow up is long and disappointing
- Unkept properties are a regular sight on the West side of Belleville
- Years picking up shingles off my lawn from the house next door.
- No effect
- Homes that were once owned by families living in them, now are being rented and land lord lives out of town and rents to people who do not maintain the property ie garbage. Now dealing with many rats, never before have we had to deal with them until these neighbours moved in.
- Standard 3.8 about parking cars is not enforced well, just check out the numbers of cars parking on front lawns, tearing up lawns, mud tracked on the sidewalks from spinning out of the ruts. Check out [redacted], one house had 5 cars parked on the lawn and 2 dead ones in the backyard Monday morning. There is a driveway but they don't seem to use it.
- See above comments
- not enforced
- Duplex next door needs to be inspected by fire department. Hording and access put in by tenants.
- I have never encountered this in our area.

Q7: How do you feel about the current Littering By-law?

- Increase more parking areas if you will not allow curbed parking year round
- That you should reconsider parking bylaws
- Come on
- Belleville doesn't enforce it
- I see litter everywhere. I have never seen anyone held accountable for littering--unless it was someone taking matters into their own hands and pointing out the offender immediately . . .
- The By-Law if fine. It is a question of enforcement. One needs officers to be doing generalized and objective survey of properties.
- Watch numerous people walking dogs and not scoop up
- I don't have any experience with this by law
- Paragraph 5 appears to penalize the property owner for not removing debris that could have been deposited by persons unknown, such as in the case of a "drive-by littering". It could also hold a property owner responsible if persons unknown decided to dump their household trash on his property instead of buying bag tags to have their trash properly collected.
- Some littering caused by garbage escaping from containers and bags put out for pick up.
- haven't a clue

- Recycle system litters alot as we have strong westerly winds off the water
- Fast food restaurants not taking garbage in drive thrus anymore, so all the big chain restaurants no longer accountable to their garbage they serve. Always found ob the streets of Belleville.
- Needs to be enforced. [Redacted] and garbage in particular around 'the' church.
- High school kids are messy and throw their trash on the ground when walking down sidewalks, Victoria Ave area.
- Don't know it but I am not aware of access litter
- Some do not clean up dog waste
- Hard to maintain, lots of litter, people don't care
- All City property is constantly littered, yet the by-law is enforced on private property when so much as a wrapper happens to blow onto the property. This property standards by-law is about harassing property owners and taking constructive possession of private property by stealth. it is certainly not about keeping things looking nice, otherwise the [redacted] would start with City-owned property.
- good but someone always has to complain
- I live across the street from the Hospital on Second street. We have a lot of litter ending up on our lawns from the parking lot at the hospital, much of it unhealthy litter such as used face masks. I would like to see that cleaned up regularly.
- Stop changing things.
- Same as above.
- Need to charge rental owners for tenants junk on yards
- People still litter and it lays there for weeks
- seems to totally unenforced
- It needs to be enforced. No point in the bylaw itself if not going to enforced.
- Unsure
- Homeless people downtown are very messy
- not sure
- [Redacted] not to mention cans and random garbage just between my place on [redacted] to [redacted].
- should fine people a lot
- if people waited to put their blue box out until morning, that would prevent a lot of the wind blown debris
- It would help if the city supplied more garbage cans by such as at bus stops
- unknown
- I am tired of picking up [redacted] in my yard, and other garbage that are blown into the yard from the bus terminal, students walking back from DQ to school.
- Check put the church, disgraceful to allow the homeless to be anywhere near it.
- You don't enforce it, so it doesn't matter how strict it is
- Not enforced
- Is fine
- Not strict enough, especially for people not cleaning up after their dogs in public spaces.
- I regularly find dog [redacted] and garbage on my lawn. The [redacted] students leave garbage on my lawn DAILY and do so without care. People also allow their dogs to delicate all over this city. Harsher fines should be instilled for people caught in the act of littering and not cleaning up after pets. Also, the garbage can at the end of the walking path on Farley Ave is ALWAYS overflowing with dog [redacted] baggies. The city of Belleville let's it get overflowing for days or weeks before taking out the trash. Y'all need to do better.
- The homeless litter a lot.
- The By-law is not a problem, it's the enforcement that is lacking.
- You would have to see the individual committing the act.
- Eliminate bag tag fees or add them to the property tax cost to prevent people from littering. People can't afford to pay for bag tags in this economy and it causes people to litter full bags of trash

- More garbage receptacles outside of the downtown core would be nice. Perhaps at each bus stop?
- NOT STRICT ENOUGH - you cannot walk the waterfront trail or many various other locations without witnessing garbage, debris and jump from makeshift encampments
- Not strict enough for cigarette butts. Need strict enforcement.
- Perhaps adding additional garbage cans?
- Doesn't address overflowing recycle bins that spill into the street on collection days
- Impossible to enforce
- Not experienced enough with it to provide feedback.
- it would be nice if people would stop flinging dog poo bags into the trees. dispose properly
- As I stated people throw yard waste over their fences, smokers keep throwing lit butts wherever they want
- Not enforced especially the group that gathers under the train bridge at Victoria Park.
- Especially near Bridge St church
- Especially near Bridge St church
- have you seen this city after winter? and during any parade or large crowd gathering?
- Sorry, city workers need to do a better job picking up after the litterers.
- Just look at the church street or our neighbours yard as examples, crap everywhere

Q8: How well does the current Littering By-law control littering in your area?

- My area has to be cleaned up constantly due to food containers, clothes being left on pathways, sidewalks and people's private property.
- My area has to be cleaned up constantly due to food containers, clothes being left on pathways, sidewalks and people's private property.
- Increase more parking areas if you will not allow curbed parking year round
- You should reconsider parking bylaws
- Have you seen downtown?
- See above comment
- some people need to be called up for littering
- See above
- Tim Hortons cups are almost everywhere.
- Need a public education program and more garbage cans
- N/A
- don't know
- Enforcement is the issue here. The by-law looked OK to me
- Doesn't work. Blue bin garbage, loose in blue bin, is blowing in streets of Prince of Wales drive.
- the Scott street road is a dumping ground for bags of garbage and furniture!
- I usually walk around and pick up litter in my area. Need more teams.
- Constant dumping on Mitchell road. Not OK
- People don't pick up after their dogs
- Same as above
- People come to dump garbage in the country on roads without houses.
- See above ... it has done nothing but harass private property owners. it has done nothing to clean up the City's own eyesores.

- As above, too much litter on 2nd Street from the hospital / parking areas used by people visiting the hospital. Picking up used face masks is especially disconcerting.
- Stop changing things.
- Not able to be enforced. Actual by-law officers needed, not City of Belleville Policing Services for it.
- Homeless leaving a mess.
- Church at bridge street always has litter
- Cigarette butts. They contaminate more than you think!
- not sure
- I am always picking up garbage that is dropped on my property and the street in front of my home. It adds up to about a half bag a week in summer.
- litters by dog are present sometimes
- unknown
- Have peoples garbage floating into people's yard
- as above
- Living near Centennial Secondary School the students cross the street and sit on the corner of Palmer and Harder Drive in front of Mary Anne Sills Park where they do not dispose of their litter properly. The city placed an extra garbage can along there but quite often the students don't use it. Maybe have a by-law officer inspect the area when students are on lunch or break and instruct them on the by-law about littering.
- leave my yard alone and pick up more of the garbage in the parks you are actually supposed to manage
- I pick up litter when I go for walks so I don't think the littering fines are anywhere near being enough.
- I haven't seen one person be fined, they all just laugh when you ask them to pick up their garbage. Oh I love when I get notices from the city saying clean up your yard or we will... Well should I send a bill to the city for picking up the garbage that comes from the bus terminal?
- Seems fine
- Constantly tons of litter on the road in point anne
- I have phoned the ESS school, police, by-law, and city of Belleville over littering issue for years. I get nothing. Harsher punishment/fines for littering are needed. People should feel extremely deterred from being caught in the act of littering.
- The By-law is not a problem, it's the enforcement that is lacking.
- The multi residential homes that are supposed to be single family homes typically do what they want and just throw stuff outside that blows around.
- People are more likely to throw out garbage where they are supposed to if they don't have to pay for bag tags.
- The littering by Centennial High School students is awful. It is an eyesore for those visiting Mary Ann Sills.
- as mentioned above encampment garbage is a problem
- Lots of garbage is a regular sight on the West side of Belleville
- I feel there is more litter now than 5 yrs ago. We need to stop coffee cups and should be a deposit on all drink containers (plastic and aluminum pop and water containers)
- No active and visible enforcement, should include large items left at curb for weeks
- Garbage and furniture left at the curb without tags sometimes for weeks
- Not experienced enough with it to provide feedback.
- people should use garbage containers and stop littering.
- Mudcat Road is a mess
- Especially near bridge st church
- Especially near bridge st church
- See above
- Lots of litter in the public walkway beside our home, a garbage can might help this (Herchimer Ave)

Q10: How responsive do you find by-law enforcement within the City?

- The bylaw regarding overnight parking needs to be reconsidered.
- Increase more parking areas if you will not allow curbed parking year round
- Very responsive to parking bylaws and it should be reconsidered
- Unsure
- Very responsive to complaints, including vexatious complaints. Would rather see a more objective ongoing surveying of properties rather having it based on a complaint system.
- Should be more visible and actually lay charges for infractions
- don't know
- Officers don't always do their jobs and will guilt you over requests for help with some things
- Have complained about the noise and speeding on Bleecker and heard nothing back
- Some officers follow up with me and others don't even log my complaint into the portal so I don't know the status
- I have no direct evidence either way, but I see infractions of one kind or another every day. How to enforce them seems problematic as many infractions are of short duration by persons unknown.
- Need to enforce leash laws more. So many people with dogs at parks off leash, not in the leash free areas.
- answer #9 never read them, #10 don't know
- We received an acknowledgement of our email complaint, and nothing further
- Terrible
- No idea
- Should be able to report anonymously, not have to go through the red tape to submit.
- Response time was okay, follow-up time was sluggish and non-transparent
- Never reported anyone
- N/a
- Work in areas not needed
- Specially parking
- Never had to call
- Never have called
- By-law enforcement officers work hard more of them would be better
- Stop changing things.
- No experience
- My neighbour's yard is a disaster attracting rats. Nothing has been done
- police are useless
- If police - terrible, bylaw officers excellent
- Fine the neglected rentals for not upkeeping
- Need more
- Unsure
- Bad they only seek out easy jobs like parking infractions and ignore real problems like extreme litter.
- Haven't been aware of any.
- Please pass a bylaw to permit hens to be kept in residential back yards, subject to proper housing and care for them.
- Police officers treat by-law officers as insignificant.
- Depends who you are whether or not they show up or not
- Don't know. Never called them

- i am not sure, as i have not needed the assistance to date
- I called and they came out, the transport truck was gone by then but they called me and were fantastic, really appreciated the communication
- somewhat responsive, City's own KPI for this department indicates there may be an issue
- unknown
- by law infractions take too long to enforce..recent over 2 years
- Absolutely awful. Why was I instructed to contact the city police over a city by-law? The police have bigger issues deal with hence not hearing back from them on the loud vehicle. Is this survey actually going to be acted upon or is this just a tool for the city to feel good about itself feeling like it has done something?
- Belleville is a police state. Cops mess around bothering people about minor things when they should be focusing more on the big drug crimes and gangs
- Law enforcement is sub par and needs to be replaced
- Dogs are regularly off leash on the waterfront trail and behind the YMCA on Victoria bylaws not enforced
- I haven't needed their assistance
- Have made several complaints with zero response
- Never had to call.
- Exceptionally unresponsive.
- Fire safety related bylaws enforced very well!!
- Haven't had to call them myself
- N/a
- The by law officers don't know their city bylaws or their job, won't confront the issue at hand, need to replace current city staff with new ones that will actually do their job. Belleville residents pay a large amount of property taxes and receive hardly any services ex. Snow plow, road repair, by law issues not addressed properly
- The By-laws are not the problem, it's the reporting and enforcement that is lacking.
- I do not believe that our by-law enforcement should sit in the office waiting for complaints. They could be assigned different areas to monitor. If they see an infraction then they could deal with it. Responding only to complaints is an old way to look after our community. I called the by law at my other home, and she just did a drive by and did not get out of the car to see where the water issue was happening from the neighbours pool.
- Don't really know as have never seen any.
- Pathetic. Citizens should not have to give their names, only to be passed on. Not safe. Only in place to deter people calling with their concerns
- my experiences have not been great, The follow up to my concern tooks months and th issue was not resolved
- N/A
- Have never called them as I am a good neighbour who doesn't constantly call the city to complain about my neighbours
- Unresponsive with the exception of the parking overnight cash grab.
- Completely under staffed and aren't supported with clear rules and stiff consequences
- Shouldn't require a complaint, use bus drivers to report obvious deficiencies
- Seem to be under staffed
- Have attempted to contact regarding some of the above concerns and response was 4 to 6 weeks
- Haven't had the pleasure
- Never had to call
- They have been exceptional but only after a complaint is made. They needs to be proactive to stop the messes before these garbage heaps become massive piles
- when people have called on the noise from neighbors by the time bylaw arrives theyve gone in
- Have never contacted this service.

- They enforced the bylaw at my neighbours, but it was only maintained for a month before it went back. Need more follow up
- Used them once and didn't do any good just made neighbors mad , the fire bylaw is not strict enough. You should not have fires in your back yard when your property is full of trees. Bylaw is a waste of time
- It is very difficult to get a hold of them abs there is no way to do this anonymously. I would like to report on my neighbor having 10 people living in one house without any basement egress windows anonymously. I would to be able to do this for personal safety.
- Last time I called about a carpenter doing work outside and the sound echoing in my house the officer said go talk to him. I was stunned.
- City police were called as the by-law was not being followed at Victoria Park
- I was told by the city that bylaw only enforces during business hours. Odd we can all break them after I guess.
- Ticketing people for parking in front of their own house is really awful.
- responsive in the days... after the office closes..... there is very little enforcement
- If issues are reported, they deal with them. They don't however see problems and fix them without reports. Our neighbours yard is the perfect example, junk everywhere, but not addressed

Appendix B

The comments below were received through posts relating to the By-law Review Survey on the City's social media channels throughout the consultation period:

- Can you review your overnight parking by-law? It's ridiculous.
- House down the road from mine, has a dumpster in their driveway. Wind blows and rubbish blows about.
- The owner of the plaza at Sidney and Bridge Sts. needs to be held accountable for the dumpster [redacted] behind the building. It's always overflowing, Giant Tiger has moved their bins to the south of their business in hopes of mitigating some mess. The health unit in north end of that building uses the one left there (or so the lady dropping bags on the ground stated they were from) needs to be held accountable for the mess they leave.
- I'd like to see logical by laws enforced. Things like off leash dogs NEEDS to be enforced. But instead our by law officers are focusing on ridiculous things like signage by the road for businesses
- I live downtown Belleville. Best of luck enforcing littering. There is [redacted] feces in a lot of places even with the snow. It is disgusting!! I would like at minimum to see someone hired to clean Front Street and the trail system. The man who does Front does do a wonderful job but there are many other spots. Another idea would be at least a 4th part time bylaw officer to enforce bylaws within a reasonable amount of time.
- Should make it easier to review the bi laws in question instead of having to be sent to another to pick and choose the bi laws (which if you don't review the survey first, how do you know the specific bi laws to review) and download them to read.
- Please make a bylaw for professionally installed fencing. Orange snow fence held together with zip ties is not good enough.
- Every bi law issue Ive called or emailed about no reply back. Complete joke
- By-laws seem to be for certain people, depends on who you are and who you know, we seem to be targeted yet everyone else on our street can do what they want,,don't forget there are no property standards being upheld at the church on bridge st where the homeless are so why the double standard, we pay taxes yet have no rights
- Bizarrely asks your opinion of bylaws it doesn't provide or state. Causes the user to need to go back & forth from the bylaw doc on your website & back to the survey.
- You never take input seriously from the public .. Look at the mess with the buses