

City of Belleville

Report No: MT-2025-TOAC-16

Meeting Date: June 16, 2025



To: Transit Operations Advisory Committee
Department: Transportation & Operations Services
Staff Contact: Brad Strauss, Supervisor, Transit Services

Subject: Transit Ridership and Operations Performance

Recommendation:

"THAT the Committee receive Report MT-2025-TOAC-16 Transit Ridership and Operations Performance"

Strategic Plan Alignment:

Transportation and Mobility: Develop a viable, affordable and accessible public transit system that addresses the needs of our citizens

Transportation and Mobility

Background:

Attached are the Transit Ridership Stats for the month up to and including May 2025.

Financial/Analysis:

There are no additional financial impacts.

Conclusion:

It is recommended that the Committee receive Report MT-2025-TOAC-16 Transit Ridership and Operations Performance.

Attachments:

[Monthly Conventional Riders 23-25 - FINAL \(3\)](#)

[Monthly Specialized 2023-2025 \(3\)](#)

Reviewed by:
Joseph Reid, Director, Transportation and Operations

Status:
Approved - 13 Jun 2025

2025	TOTAL RIDERS BY ROUTE YEAR-TO-DATE												
	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	
ROUTE 1	20,377	17,471	19,698	18,191	18,731								0
ROUTE 2	20,268	17,799	20,422	17,873	19,634								0
ROUTE 3	25,511	17,387	21,996	16,738	13,649								0
ROUTE 3X	0	0	0	0	0								0
ROUTE 4	15,294	12,013	14,985	10,737	9,053								0
ROUTE 5A	13,103	10,988	12,327	11,878	11,792								0
ROUTE 5B	10,614	9,335	10,879	10,992	10,812								0
ROUTE 6	18,736	16,470	19,168	18,009	17,916								0
ROUTE 7	13,106	10,121	12,154	12,436	12,533								0
ROUTE 8	11,215	10,030	11,801	11,389	11,530								0
N ROUTE	323	243	275	271	267								0
SPECIAL EVENTS													0
TOTAL MONTHLY RIDERS	148,547	121,857	143,705	128,514	125,917	0	0	0	0	0	0	0	668,540

2024	TOTAL RIDERS BY ROUTE YEAR-TO-DATE												TOTAL RIDERS BY ROUTE YEAR-TO-DATE			
	JAN	FEB	MAR	APR	MAY 1-5	TOTAL RIDERS BY ROUTE	ROUTE CHANGE	MAY 31	JUN	JUL	AUG	SEP		OCT	NOV	DEC
ROUTE 1	5,028	5,931	6,063	6,856	1,009	24,887	ROUTE 1	15,238	17,651	16,910	16,139	23,075	22,879	23,063	19,046	154,001
ROUTE 2	12,444	13,344	14,768	13,352	2,033	55,941	ROUTE 2	16,058	19,493	19,914	20,435	23,268	24,183	24,131	20,222	167,704
ROUTE 3	14,386	13,882	13,662	14,380	3,015	59,325	ROUTE 3	13,839	14,212	15,464	16,214	31,465	28,550	29,969	14,294	164,007
ROUTE 4	12,273	11,966	11,448	12,948	2,296	50,931	ROUTE 3X	2,006	2,964	1,736	1,489	0	0	0	0	8,195
ROUTE 5	14,478	16,850	16,319	15,180	2,417	65,244	ROUTE 4	6,692	7,545	8,187	9,844	16,185	15,582	16,739	9,508	90,282
ROUTE 6	3,897	4,717	4,622	4,538	799	18,573	ROUTE 5A	10,097	11,144	10,782	11,321	13,344	14,521	14,203	11,227	96,639
ROUTE 7	23,363	24,040	22,352	16,978	2,881	89,614	ROUTE 5B	7,514	7,992	7,380	7,842	10,853	12,711	12,573	9,318	76,183
ROUTE 8	7,950	8,731	8,724	8,384	1,743	35,532	ROUTE 6	15,689	17,944	18,237	18,091	20,494	22,013	20,910	17,538	150,916
ROUTE 9	0	0	0	0	0	0	ROUTE 7	11,873	14,975	14,972	14,114	16,642	17,793	17,239	13,060	120,668
ROUTE 10	15,992	17,919	18,971	16,213	2,491	71,586	ROUTE 8	6,363	8,396	9,342	8,171	10,707	11,542	11,995	9,939	76,455
ROUTE 11	1,496	1,519	1,874	1,852	176	6,917	N ROUTE	328	361	380	269	368	364	290	310	2,670
ROUTE 31	1,453	1,284	1,667	1,493	416	6,313										
ROUTE 101	927	997	1,180	1,099	218	4,421										
SPECIAL EVENTS	0	0	0	0	0	0	SPECIAL	0	0	789	0	0	0	0	0	789
TOTAL MONTHLY RIDERS	113,687	121,180	121,650	113,273	19,494	489,284		105,697	122,677	123,304	123,929	166,401	170,138	171,112	124,462	1,597,004

2023	TOTAL RIDERS BY ROUTE YEAR-TO-DATE												TOTAL RIDERS BY ROUTE YEAR-TO-DATE			
	JAN	FEB	MAR	APR	MAY				JUN	JUL	AUG	SEP		OCT	NOV	DEC
ROUTE 1	7,933	7,364	8,863	7,525	8,033				7,465	6,538	6,941	8,847	8,837	8,762	5,821	92,929
ROUTE 2	12,107	11,983	14,941	13,428	13,439				13,030	12,484	13,190	15,709	15,232	14,839	10,656	161,038
ROUTE 3	19,134	18,643	22,303	18,144	19,667				18,091	17,706	19,676	20,711	20,317	21,589	13,733	229,714
ROUTE 4	15,336	14,034	16,055	15,153	15,796				15,118	14,605	15,670	17,778	17,173	15,484	13,333	185,535
ROUTE 5	16,123	15,460	17,908	16,212	16,916				16,270	15,041	16,460	18,633	18,054	17,316	13,855	198,248
ROUTE 6	5,741	5,609	6,622	5,624	6,756				6,330	5,254	5,719	6,181	6,393	6,114	4,879	71,222
ROUTE 7	24,481	22,507	26,213	18,124	16,508				14,283	14,677	13,879	29,381	25,255	23,072	13,226	241,606
ROUTE 8	10,406	9,993	11,332	11,038	11,220				10,395	10,221	10,279	13,152	13,178	11,159	9,317	131,690
ROUTE 9	4,609	4,279	4,197	2,627	0				0	0	0	0	0	0	0	15,712
ROUTE 10	17,855	16,781	19,589	15,066	14,667				13,715	12,865	11,777	24,919	23,967	22,461	14,146	207,808
ROUTE 11	1,378	1,032	1,127	1,159	1,281				1,195	1,114	1,032	994	1,161	1,166	822	13,461
ROUTE 31	2,509	2,347	2,606	2,462	2,548				2,610	2,543	2,625	2,773	2,601	2,721	1,871	30,216
ROUTE 101	1,276	1,442	1,540	1,586	1,468				1,305	1,556	1,415	1,704	1,819	1,431	1,229	17,771
SPECIAL EVENTS	0	0	0	0	0				0	1,482	560	0	531	0	0	2,573
TOTAL MONTHLY RIDERS	138,888	131,474	153,296	128,148	128,299				119,807	114,604	118,663	160,782	153,987	146,114	102,888	1,596,950

2025

Month	Complete Trips	Revenue Hours	Riders per Rev Hour	Cancel at Door	No Show	Shared Rides %	Advance Cancel	Late Cancel	Missed Trip	vs year prior +/-
January	1,865	559.4	2.31			64				295
February	1,556	480.4	2.29			64				-206
March	1,832	547.7	2.27			62				84
April	1,834	549.2	2.47			64				-10
May	1,946	554.4	2.44			64				201
June										-1,583
July										-1,453
August										-1,465
September										-1,506
October										-1,731
November										-1,685
December										-1,529
TOTAL	9,033	2,691	2.4	0	0	318	0	0	0	-10,588

2024

Month	Complete Trips	Revenue Hours	Riders per Rev Hour	Cancel at Door	No Show	Unsched.	Advance Cancel	Late Cancel	Missed Trip	vs year prior +/-
January	1,570	577.0	2.72	8	6	20	751	4	0	268
February	1,762	592.0	2.98	2	1	17	671	0	1	505
March	1,748	599.2	2.92	12	1	17	725	1	0	178
April	1,844	653.2	2.82	1	0	13	617	2	0	454
May	1,745	551.3	3.16	2	1	11	539	4	0	219
June	1,583	595.9	2.26	0	0	0	0	0	0	57
July	1,453	629.0	1.99	0	0	0	0	0	0	146
August	1,465	356.8	3.67	0	0	0	0	0	0	59
September	1,506	463.8	2.07	0	0	0	0	0	0	-9
October	1,731	508.5	2.23	0	0	0	0	0	0	0
November	1,685	493.4	2.23	0	0	0	0	0	0	0
December	1,529	463.6	2.10	0	0	0	0	0	0	0
TOTAL	19,621	6,484	2.6	25	9	78	3,303	11	1	2,265

2023

Month	Complete Trips	Revenue Hours	Riders per Rev Hour	Cancel at Door	No Show	Unsched.	Advance Cancel	Late Cancel	Missed Trip	vs year prior +/-
January	1,302	486.3	2.68	11	17	30	597	0	0	1,302
February	1,257	433.9	2.90	9	9	16	502	1	0	1,257
March	1,570	518.4	3.03	2	2	29	525	2	0	1,570
April	1,390	460.3	3.02	9	11	32	439	0	0	1,390
May	1,526	547.5	2.79	11	4	43	410	1	0	1,526
June	1,526	473.4	3.22	9	10	27	524	1	0	1,526
July	1,307	457.7	2.86	9	2	22	570	2	0	1,307
August	1,406	446.2	3.15	16	2	9	610	0	0	1,406
September	1,515	481.9	3.14	7	5	18	570	0	0	1,515
October	1,596	515.6	3.10	22	19	21	512	0	1	1,596

November	1,490	509.1	2.93	19	6	27	653	2	0	1,490
December	1,471	503.1	2.92	7	4	29	851	1	0	1,471
TOTAL	17,356	5,833	3.0	131	91	303	6,763	10	1	17,356