

# Reaching Home:

## Belleville Homelessness Plan

2019 – 2024

**Note:**

All communities receiving funding from Designated Communities stream are required to use this template in order to complete the community plan under Reaching Home. In completing this template, communities are encouraged to develop comprehensive community plans that reflect the contributions of all funding partners, including other orders of governments, not-for-profit organizations, and the for-profit sector.

Please note that in communities that receive funding from both the Designated Communities and Indigenous Homelessness streams, cross-stream collaboration is expected to promote the adoption of a community-wide planning process and support the achievement of community-level outcomes reflecting the needs of the whole community. To support communities in completing their community plans, a Reference Guide has been developed. It is recommended that this be reviewed prior to completing your community's homelessness plan to ensure understanding of the requirements and completeness.

The Community Plan for Reaching Home must be approved by the Community Advisory Board (CAB) of the Designated Community before it is submitted to Service Canada. If your community is developing a joint plan with the Indigenous Community Entity, both Community Advisory Boards must approve the community plan.

In addition to the core requirements provided in this template, communities may also wish to include other components that provide insight into the community's housing and homelessness context or contribute to community-level homelessness challenges, such as a map of the community's current homelessness services and/or gaps in homelessness services or infrastructure (e.g. housing stock). Communities have full flexibility in drafting these sections.

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## 1. Community Engagement

*Please identify the steps taken to engage your community stakeholders in developing this plan.<sup>1</sup>*

In developing the City of Belleville's Community Plan, 2 group consultations took place, 3 key informant interviews and a general online survey was distributed to various networks in the community. The Entity was responsible for the planning and engagement process with guidance and support from the CAB. In total, 40 individuals were consulted through all methods of consultation. Consultations took place between August 7, 2019 and August 27, 2019.

Consultations included a PowerPoint presentation with guided questions to determine the need in the community but more importantly generated conversation around issues our community is facing right now.

Front-line workers in the community were consulted at The Situation Table weekly meeting using a group consultation format. Individuals consulted include: Ontario Provincial Police (OPP), Highland Shores Children's Aid Society (CAS), Youthabilitation/Hastings Housing Resources Centre (HHRC), Hastings County Community and Human Services, Ontario Disability Support Program (ODSP), Probation and Parole.

The second group consultation took place at the Poverty Round Table "Affordable Housing Group" meeting. This meeting involved community members, Community Advocacy and Legal Centre (CALC), Belleville Quinte West Community Health Centre, Canadian Mental Health Association – Hastings Prince Edward (CMHA-HPE), Quinte Home Builder's Association, Bridge Street United Church and All-Together Affordable Housing.

Key informant interviews took place with the 3 sub-projects funded during the transition year from the Homelessness Partnering Strategy (HPS) to the new Reaching Home strategy, CMHA-HPE, Youth Habilitation/HHRC and Belleville Community Trust. A script was used for these interviews to guide the discussion, however the conversation was not limited to these guiding questions.

The link to an online survey was distributed to receive input from members of the community as well as from individuals working for agencies/organizations that service clients who are homeless or at imminent risk of homelessness. Responses were received from community members at large as well as, Addictions and Mental Health Services Hastings Prince Edward (AMHS-HPE), Three Oaks – Shelter for Abused Women and Children, and CMHA-HPE.

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<sup>1</sup> Engagement with local Indigenous organizations, and the Indigenous Community Entity and Community Advisory Board (if applicable) is expected in the development of this community plan.

There are no identified priorities in Belleville’s Community plan related specifically to the Indigenous population. There is no entity that has specific responsibility for Indigenous Peoples in the City of Belleville or surrounding area that we are aware of. Services for Indigenous Peoples are available through the Mohawks of the Bay of Quinte, Tyendinaga Mohawk Territory located East of the City of Belleville. Organizations within the City of Belleville continue to support any person in need or wanting access to services.

The Community Advisory Board (CAB) is in the process of recruiting new members for the duration of Reaching Home. While the CAB does not currently have Indigenous representation, contact has been made with the Mohawks of the Bay of Quinte who previously had representatives sit on the CAB to determine if there is interest in joining the table for Reaching Home.

## 2. Investment Plan

*In the table below, please outline your planned allocation of Reaching Home funding from 2019-24 by investment area. Please note that it is acceptable that your community’s funding priorities change over time. This investment plan is to demonstrate that your community has a vision moving forward for the allocation of Reaching Home funding. An example has been included in the Community Plan Reference Guide.*

### Reaching Home Annual Allocation

**2019-2020:** \$277,305

**2020-2021:** \$267,305

**2021-2022:** \$307,131

**2022-2023:** \$302,631

**2023-2024:** \$302,631

	2019-20	2020-21	2021-22	2022-23	2023-24
<b>Housing Services</b>	39%	30%	30%	30%	30%
<b>Prevention and shelter diversion</b>	0%	20%	20%	21%	21%
<b>Support Services</b>	22%	17%	20%	20%	20%
<b>Capital Investments</b>	0%	6%	6%	6%	6%
<b>Coordination of Resources and Data Collection (CCI funding allocation as % of total allocation)</b>	35%	23%	20%	19%	19%
<b>Administration</b>	4%	4%	4%	4%	4%
<b>TOTAL</b>	100%	100%	100%	100%	100%

\*Values represented in 2019-20 column are the categories of projects already receiving funding during the “Transition Year”

### 3. Cost-Matching Requirement

*In the table below, please outline all funding for homelessness initiatives your community plans to receive from external partners from 2019 to 2024. Please do not report Community Capacity and Innovation funding in the table. An example has been included in the Community Plan Reference Guide.*

Projected Funding towards Homelessness Initiatives						
Funder	2019-20	2020-21	2021-22	2022-23	2023-24	2019 - 24
Community Homelessness Prevention Initiative (CHPI)	\$462,000	\$462,000	\$462,000	\$462,000	\$462,000	\$2,310,000
County of Hastings (in-kind)	\$12,000	\$12,000	\$12,000	\$12,000	\$12,000	\$60,000
<b>Total</b>	<b>\$474,000</b>	<b>\$474,000</b>	<b>\$474,000</b>	<b>\$474,000</b>	<b>\$474,000</b>	<b>\$2,370,000</b>

### 4. Coordinated Access

*Please discuss the steps you will take to implement a coordinated access system in your community. If your community has a coordinated access system in place, please describe how it presently functions.*

Hastings County in partnership with the CAB will be engaging in a Request for Proposal (RFP) process to contract a community agency/organization that can undertake the planning and implementation of a coordinated access system. The RFP was released August 22, 2019, with a closing date of September 24, 2019. It is anticipated that the Contract Award and project start will be October 31, 2019

The RFP details the role the successful applicant will play in developing the coordinated access system in the City of Belleville including:

1. Developing a systems map
  - a. Identifying existing programs and services in the housing and homeless-serving system in the City of Belleville to assess current capacity, program funders, and program requirements.

- b. Leverage relationships with community agencies and organizations to develop a fulsome picture of our homelessness/housing system.
2. Development of the coordinated access system
  - a. Using the systems mapping results to coordinate the entire spectrum of homelessness related services to help service providers manage the supports and services provided to clients.
  - b. Determine a governance and operating model that displays how the process will operate along with continuous improvement of the structure.
  - c. Determine access points where clients can enter the homelessness response system and through these access points receive assessment or triage.
  - d. From the assessment/triage, homelessness serving agencies can develop an ordered/ranked list for each housing vacancy.
3. Implementation of the Homeless Individuals and Families System (HIFIS) software
  - a. Implementation of the HIFIS web-based software that assesses homeless individuals and families using a common assessment tool, triages individuals based on the assessment to place them in queue for vacancies, shares information between homeless serving agencies in the community.
  - b. Develop and provide training for supervisors and frontline workers on HIFIS web-based software.

Hastings County provides services that are inclusive to all demographics in our community. Should there be opportunity to receive input from the Mohawks of the Bay of Quinte in developing a coordinated access system we will engage accordingly.

The timelines associated with the Coordinated Access system are at the discretion of the successful RFP respondent, with a March 31, 2022 deadline for all steps outlined above.

## **5. Community-Wide Outcomes**

*If you would like your community to measure progress on additional outcomes beyond the [federally mandated outcomes](#), please identify those outcomes. Please provide your proposed indicators, targets, and methodology for each of the additional identified outcomes.*

Hastings County will track the four core federally mandated outcomes. At this time, no additional outcomes are identified by the community. The Community Advisory Board will revisit additional community-wide outcomes when the Homelessness Individuals and Families Information System (HIFIS) is implemented in the community. Once

baseline data is collected through HIFIS, the community may review and determine additional community wide outcomes.

## **6. Official Language Minority Communities**

*The Government of Canada has a responsibility under the Official Languages Act to ensure that programs and services meet the needs of [Official Language Minority Communities \(OLMCs\)](#). Please describe the steps that you will take to ensure that the services funded under the Reaching Home take the needs of the [OLMCs](#) into consideration where applicable.*

The City of Belleville is committed to addressing the needs of all homeless persons. The Community encourages organizations representing OLMCs to apply for Request for Proposal processes by offering translation upon request.

According to the Point in Time Count conducted in 2018, less than 2% of the homeless persons (in the region of Hastings County) identified as a member of an OLMC. The community will include a clause in all sub-project agreements to ensure that service providers are prepared to offer services in the minority official language, should there be a request. Currently, individuals requiring Official Language services are referred to the Quinte Local Immigration Partnership (QLIP) to access supports.

The County of Hastings will seek to monitor the demand for services in official minority languages through soliciting community wide representation at the Community Advisory Board.

Note: ESDC has removed all personal and identifying information for members of the Community Advisory Board(s) from this document. To validate or change this information, please contact your Service Canada representative.